

# DREAM NEWS



THE DREAM GROUP NEWSLETTER

Reg. No. CDGP 678 Issue No. 18 January 2013



## BUSINESS UPDATES

### Message from the President & CEO



As the Calendar Year comes to an end, we reflect on an outstanding year in Dream Group W.L.L. A year which has been difficult for many during the down turn in the global economy.

Our focus on "Quality, Sustainability and Growth" has been the platform of our success.

Investment in Staff Training, Safety and Quality has prepared our staff for the up and coming challenges we face in what will be a busy and very challenging 2013.

My sincere thanks and gratitude goes out to all staff for their amazing efforts being part of the Dream Group story. We know we have many challenges in 2013, but together I am very positive of the outcome with professionalism that our Group delivers time and time again.

We wish you all a prosperous New Year and look forward to our endeavors with great optimism.

**Mr. Jamal Alkooheji**  
President & CEO

### Quick Zebra Services



#### "Excellent Performance"

Once again, QZS proves its Top Quality Services to our clients particularly in King Hamad University Hospital where their CEO, Maj. Gen. (Dr.) Salman Bin Ateyatallah Al Khalifa issued a Letter of Special Thanks for the continued excellent standard of services provided by our Cleaning Team headed by Mr. Yunus Shariff, QZS Operations Manager for KHUH.

#### "Fire Fighting Course"

QZS staff has completed a Fire Fighting Training Course on December 13, 2012 conducted by Ministry of Interior, General Directorate of Civil Defense.



One element of the Fire Fighting Course was practical use of fire extinguishers to enhance the skills of staff during emergency situations.



### "Congratulations" Dream Development

Ten (10) staff were awarded a Certificate of Safety as part of the success story of Dream Development – Hamala Project, further enhancing our commitment to Zero tolerance of un safe practices.



### DREAM Group Quality Management System

Our Quality System Internal Audits was successfully achieved which completes the ISO Audit Program for Year 2012 within Finance, HR and Health & Safety Departments.

The monthly audit results were documented with complete detailed audit findings where non-conformances and potential failures within the department were rectified and opportunities for improvements for the business areas has been implemented.

Continued work will follow to maintain regular Audits for our ISO System in readiness of our External Audit in May 2013.

# "Dream Group Events"

## Health & Safety Forum No. 13

The Health & Safety Forum in the month of December 2012 was focused on the improvement of Labour Camp/accommodations for all our staff to ensure they are safe and live in acceptable standards.

Furthermore, the monthly Statistics Reports from all Divisions were reviewed and the results met the company's standard requirements.



This will be carried out monthly to maintain the effectiveness and proper implementation of our Health & Safety Policies & Procedures.

### Dream Development

Tool Box Talk Meeting at Hamala Project.



Awarding of Certificate to the employee during Staff Labour Party.



### Protect Security Services

PSS Supervisors and Security Guards from Salmaniya Medical Centre and Psychiatric Hospital have received a Certificate of Recognition from the Management of SMC.



The Ministry of Health gave a gift to each of the staff.

### EMPLOYEES OF THE MONTH: December 2012

DREAM GROUP	: Mr. Ibrahim Delvi
DREAM DEVELOPMENT:	Mr. Shana Waj
PROTECT SECURITY	: Mr. Fernando Lora
ONE CALL	: Mr. Satpal Kumar
QUICK ZEBRA	: Ms. Indra Kumari Shrestha

### GROUP EMPLOYEE OF THE MONTH: December 2012



Congratulations to **Ms. Indra Kumari Shrestha** from the CEO and GGM for achieving the Group Employee of the Month for Outstanding Services and hard work/dedication in her role as Female Porter for Quick Zebra Services – KHUH.

## COMPANY PROFILE OF THE MONTH



**Executive Facility Management (EFM)** is one of the Kingdom's leading FM providers in collaboration with our Cleaning Division – QZS, Security Division – PSS, and Maintenance Division – One Call and TEMCO.

The EFM Team uses their extensive experience to organize and supply a complete range of support services to effectively maintain and manage the properties in both public and private sectors.

With EFM, our clients can focus solely on their business leaving the new care responsibilities safely in our hands.

### Services Provided are:

- Fire Systems & Safety
- High Quality Professional Cleaning
- Security Services
- Property Maintenance
- Pool Maintenance
- Grounds Maintenance and Landscaping

### Our Clients includes:

- Andalusia Commercial Complex 1 & 2
  - Abdulla Plaza
  - Holiday House
  - EZ Park
  - New Souk Building
  - Salmaniya Pearl Building
- + Plus various private clients

**"We always provide services with Understanding, Knowledge and Focus on Customer Satisfaction"**

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## Coming Soon!..

- Major New Contracts in the Pipeline
- New Dream Group Website